

How will things be different when we re-open on Wednesday 8th July

With the introduction of the new government guidelines (which are enforceable by the local authority and police) there are going to be a lot of changes. Listed below are the main changes that we have put in place.

- Customers will be required to queue up outside (at a safe distance) and only enter the premises when invited to do so by a member of staff.
- Customers will have their temperature checked with a non-contact thermometer and must use the hand sanitizer on arrival.
- Bookings are highly advisable especially as there will be fewer tables available. All bookings will be given a 2 hour slot – after which your table will need to be vacated.
- Bookings will be limited to 6/8 people from up to 2 households depending on availability.
- Outside tables can only be booked on the day (depending on the weather), as customers occupying these tables cannot come inside the restaurant if the weather turns, as we cannot guarantee a free table.
- Payment is by card only – we will not be accepting cash.
- Customers will have to provide their contact details to assist in the NHS Test and Trace scheme.
- All bookings can be up to two households only.
- Any children visiting the restaurant *MUST* remain seated at all times (unless visiting the toilet where small children must be accompanied by an adult), and follow social distancing.
- We will provide a full table service and customers must not approach the bar or move around the restaurant unnecessarily, in order to adhere to social distancing rules. Payment must be made at the table.
- You will be assigned one member of staff to look after your table and staff members have been advised to keep chat to a minimum, in order to minimise staff contact with customers, therefore please only ask that member of staff for anything you require.

- Toilets are on a 1 in 1 out system with no queuing permitted outside and we request you use the hand sanitizer before entering.
- Customers must keep coats etc with them at the table and not use the coat stands.
- Customers must take their table promptly, and leave the venue promptly in order to adhere to the social distancing rules.
- There will be screens in between tables and staff will be wearing face shields.
- Our toilets will be regularly checked and cleaned and we have introduced new cleaning schedules.
- Tables and chairs are not to be moved as they have been placed for social distancing.
- If a highchair is required it must be requested at the time of booking and included in your group numbers, as highchairs cannot just be placed at the end of tables due to social distancing.
- Our 'No-Cake' policy remains in force at the restaurant, but if you are celebrating, the restaurant can always provide a cake for – please contact us for details.
- As the restaurant is very limited on space, and due to social distancing measures, prams and pushchairs will not be permitted in the restaurant.

Revised 2/7/2020